



## Case Study:

# Consumer Credit Reporting Agency Integration with Oracle IPM to Improve Operational Efficiency in Accounts Payable

### Project Objective

This organization was looking for ways to reduce keystrokes and double entry of invoices, reduce overhead in AP, automate the approval process with workflow, reduce paper, storage, and processing time.

#### **PARTNER**

DTI

#### **CUSTOMER/INDUSTRY**

Consumer Credit Reporting Agency

#### **PRODUCTS**

Oracle Imaging and Process Management  
Oracle E2.0  
Oracle e-Business Suite (OEBS)

#### **DTI Customer since**

2007

#### **Departments using Solution**

Accounts Payable

### Client Business Challenges

-Reduce the time it takes to approve and process invoices, reduce the number of keystrokes required to process invoices thus reducing headcount and cost in AP.

-Reduce the amount of paper in AP while automating the invoice approval process and maximize early payment discounts.

-Improve employee productivity by automating 2-way match, 3-way match

### Solution

DTI partnered with Oracle early on in the design phase to develop several custom components based on unique user requirements.

Solutions deployed included:

- Document imaging
- Scanning
- Document Management
- Integration with Line of Business Systems

Invoices are scanned and routed through workflow for approvals and GL code. Once complete, invoices are automatically updated within Oracle e-Business Suite (OEBS).





**MANAGING CONTENT  
APPLICATION INTEGRATION  
PROCESS IMPROVEMENT**

## **Results**

Rapid adoption of the implemented technology has allowed for fast, reliable access to documents and business information, higher control over secure information, ability to route information in a more efficient manner, control the lifecycle of that information to ensure proper and timely disposal, integrate information with people and systems for a productive work environment, provide operational efficiencies allowing them to do more with less, provide tools to address Sarbanes-Oxley compliance initiatives, created space savings eliminating need for filing cabinets, warehouse storage, and have a disaster recovery solution in place where electronic files can now be restored in the event of a disaster.

**DTI Overview...**DTI has been delivering unique end-to-end Enterprise Content Management Solutions for more than 25 years. Improving client's business process efficiency and bottom line has been the core of our existence. With an exceptional track record of providing content management, workflow automation, ERP integration, capture, and records management, DTI delivers a unique mix of process improvement, services, and ongoing partner support.

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